Mill

Dear Customer,

Your new guitar body and/or neck, has been handcrafted and finished in nitrocellulose lacquer.

Nitro, unlike "poly" finishes is delicate and very susceptible to climate, harsh chemicals and mishandling.

Finish checking (tiny splits in the finish), typically occurs in the winter months and is either the result of exposing a cold guitar to the shock of warmer temperatures, or vise versa.

When a finished body has been brought out of the cold into warmth, please allow plenty of time for it to acclimate to the new temperature before exposing it. Again, the same goes for the opposite scenario. Some lightweight, open grained woods i.e. (swamp ash, Paulownia), may also show some signs of lacquer sinking into the deep, open grain of these woods. This is a normal occurrence when applying a traditional thin nitrocellulose lacquer finish, over these types of woods.

We carefully inspect each item before packing and shipping, and will not be held liable for damages resulting from temperature, humidity or mishandling. This includes any accidents that occur when assembling guitar.

Thank You And Enjoy Your Guitar!